

WITHDRAWAL FORM

For the attention of:

[Company name]

[Address]

[Postcode - City]

[Email]

I hereby notify you of my withdrawal from the contract for the sale of the following products:

- Reference(s):
- Description(s):
- Order number:
- Order date:
- Date received:

Customer details:

Full name:

Address:

Telephone: Email:

Date:

Customer signature (only if sent on paper):

Return conditions

The right of withdrawal may be exercised provided that the following conditions are met:

1. Returned parts must be **brand new**, in their original condition, complete and accompanied by their original packaging.
2. Parts must **not have been fitted, installed or used**.
3. Any returned part showing signs of fitting, use or damage may be rejected or subject to a reduction in value in accordance with Article L.221-23 of the French Consumer Code.
4. In accordance with Article L.221-28 of the French Consumer Code, the right of withdrawal does not apply to **products made to the consumer's specifications or clearly personalised**, nor to **parts specifically ordered from a supplier at the customer's request**, where such parts are not part of the seller's usual stock.
5. Return shipping costs shall be borne by the customer, unless otherwise provided in the general terms and conditions of sale.